

Our Mission

CICOA Aging & In-Home Solutions empowers older adults, those of any age with a disability and family caregivers to achieve the greatest possible independence, dignity and quality of life.

Our Vision

A Central Indiana community where older adults and those of any age with a disability flourish.

Our Purpose

We are the unbiased experts who provide innovative answers, services and support you need to help your loved one remain at home in better health, with better care, at a lower cost.



Our Values

Independence — CICOA supports the exercise of individual initiative to make choices and to enjoy life without unnecessary restrictions.

Dignity — CICOA respects the rights of others, is sensitive to differences and affirms the dignity of all people.

Quality of Life — CICOA strives to enhance people's lives through the promotion of good physical, social, emotional and mental health and participation in the whole community.

Fairness — CICOA provides equality of opportunity and treats all individuals in an impartial manner, without prejudice and free from all special interests.

Collaboration — CICOA believes that partnering with other organizations creates greater opportunity for accomplishments of its mission than by working alone.

Exceptional Service — CICOA seeks to exceed its clients' and stakeholders' expectations with the highest quality programs, outreach, activities and communications.

Strategic Imperatives

Proactively Strengthen Services

- Expand coordinated transportation options
- Develop interactive caregiver program
- Focus on person-centered care
- Develop homecare transition intervention team

Increase Awareness

- Implement locally tailored awareness efforts in all counties
- Implement prevention-focused awareness efforts
- Engage in strategic outreach efforts within business community

Build Organizational and Community-Based Infrastructure

- Explore new technology to increase capacity and service
- Recruit and equip an expanded base of volunteers
- Localize services in each county

Increase Financial Capacity

- Explore for-profit business development options
- Expand private pay options
- Strengthen fundraising roles of each board