



LENOX HILL NEIGHBORHOOD HOUSE



OUR IMPACT

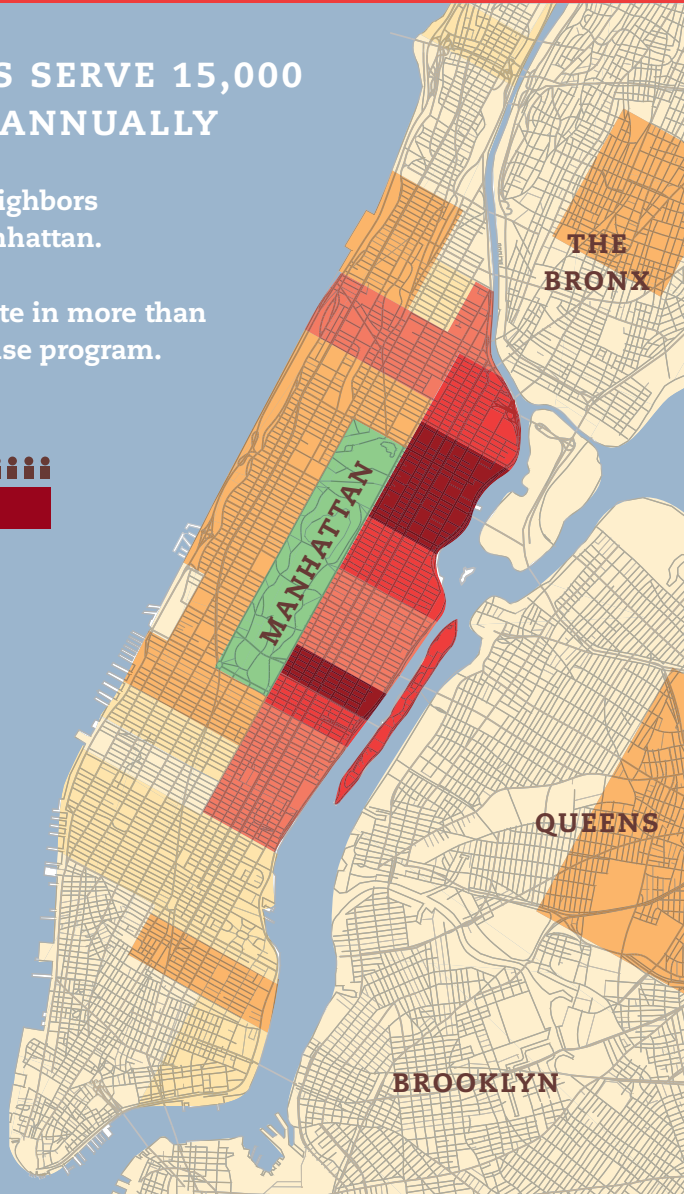
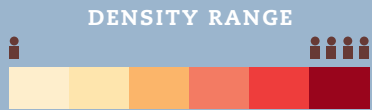
For 125 years, Lenox Hill Neighborhood House has addressed the root causes and consequences of poverty and inequality, focusing our integrated efforts on the East Side of Manhattan to assist 15,000 New Yorkers in need each year. Our award-winning human services dramatically improve the lives of preschoolers and centenarians, the newest New Yorkers and lifelong residents, families who are struggling and adults living with mental illness.

We devise effective solutions that work in the real world and meet the existing and emerging needs of our clients because outcomes matter. Every day, we measure our effectiveness and efficiency, drive continuous improvement and achieve the best possible results for our clients. On our own and in collaboration with academic experts, we measure not just the numbers but our true results—one client at a time, one program at a time.

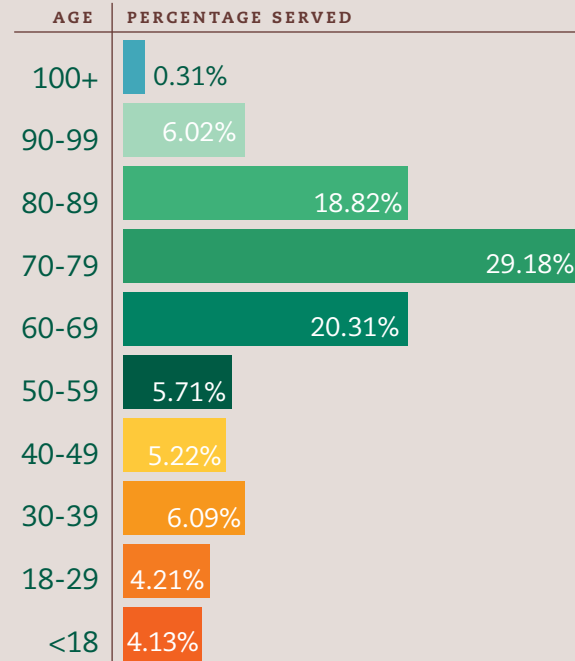
## OUR PROGRAMS SERVE 15,000 NEW YORKERS ANNUALLY

Most clients are our neighbors on the East Side of Manhattan.

19% of clients participate in more than one Neighborhood House program.



## WE SERVE CLIENTS AGES 3 TO 103+



69%  
FEMALE

31%  
MALE

## 44 LANGUAGES SPOKEN

CANTONESE  
 MANDARIN  
 HUNGARIAN  
 ROMANIAN  
 CREOLE  
 YIDDISH  
 HUNGARIAN  
 RUSSIAN  
 ITALIAN  
 HEBREW  
 BURMESE  
 THAI  
 CZECH  
 DUTCH  
 MALAY  
 MACEDONIAN  
 GERMAN  
 ALBANIAN  
 BENGALI  
 TWI  
 MIXTECO  
 POLISH  
 HINDI  
 WOLOF  
 URDU  
 GREEK  
 KOREAN  
 CROATIAN  
 PORTUGUESE  
 TURKISH  
 KAZAKH  
 LETTISH  
 FINNISH  
 UKRAINIAN  
 SLOVAK  
 LATVIAN  
 ESTONIAN  
 FRENCH  
 VIETNAMESE  
 PERSIAN

## OUR VOLUNTEERS

1,170 Volunteers  
 33,498 Volunteer hours  
 \$977,806 Dollar value of volunteer hours

Administration 6.4%  
 Adult Education 1.1%  
 Art Therapy 4.8%  
 Casa Mutua 0.3%  
 Early Childhood Center 2.8%  
 Food Services 1.4%  
 Legal Advocacy 9.6%  
 Older Adults 71.8%  
 Visual & Performing Arts 0.9%  
 Women's Shelter 0.9%



# Our Impact

## 15,000 NEW YORKERS SERVED BY OUR PROGRAMS

### EDUCATION

Early Childhood Center students met or exceeded 97% of age-level expectations before entering kindergarten

#### CLASS OF '18 Improvement

Fall 2016-17



Spring 2017-18



● Below ● Met ● Exceeded



126 immigrant adults speaking 15 different languages improved their English language skills

426 older adults increased their computer literacy and comfort with technology

### HEALTHY AGING

10,000+ individuals age 60+ participated in programs

1,738 frail, homebound older adults empowered to live safely in their own homes

4,080 individuals improved their lives through membership in our two senior centers



113 households obtained Senior and Disability Rent Increase Exemptions

### FINANCIAL SECURITY

\$268,000 in SNAP benefits secured, improving food and financial security

\$2,341,671 recovered and/or saved for low-income New Yorkers

Filed tax returns for 209 low-income New Yorkers

\$126,162 in Emergency Assistance Grants distributed to individuals in crisis

682 low-income New Yorkers accessed affordable health insurance

### FOOD SECURITY

390,000 farm-to-institution meals for clients of all ages

56 TONS of local produce served or distributed through our Community Supported Agriculture program



The Teaching Kitchen has trained 64 organizations serving 5.5 MILLION meals annually

### HEALTH & WELLNESS

2,549 adults and children improved their health through our fitness and aquatics programs



127 children in summer camp and after school sang, danced and learned to swim

302 adults benefitted from Art Therapy

### HOUSING STABILITY

\$6.68 MILLION in avoided shelter costs for families who preserved their housing

263 evictions prevented, protecting 662 low-income New Yorkers from homelessness

775 low-income individuals increased their housing stability and security

57 individuals had a permanent home in our supportive housing residence

199 women helped in our mental health shelter

### VISUAL & PERFORMING ARTS

1,876 children and adults participated in arts programming



**Lenox Hill Neighborhood House**  
331 East 70th Street  
New York, NY 10021  
212 744 5022

**Women's Mental Health Shelter at the Park Avenue Armory**  
643 Park Avenue  
New York, NY 10065  
212 218 0500

**Center @ Lenox Hill Neighborhood House**  
343 East 70th Street  
New York, NY 10021  
212 218 0319

**Casa Mutua Supportive Housing Residence**  
159-61 East 102nd Street  
New York, NY 10029  
212 348 0223

**Senior Center at Saint Peter's Church**  
619 Lexington Avenue  
New York, NY 10022  
212 308 1959

[lenoxhill.org](http://lenoxhill.org)

Most numbers based on FY 2018 data

# CELEBRATING 125 YEARS!

## OUR PROGRAMS

- Adult Education
- CARE Program for cognitively frail older adults
- Casa Mutua Supportive Housing Residence
- Center @ Lenox Hill Neighborhood House
- Early Childhood Center
- Fitness and Aquatics Center
- Food Services
- Geriatric Care Management
- Health and Wellness
- Legal Advocacy
- RealArts After School Program
- RealArts Summer Camp
- Senior Center at Saint Peter's Church
- The Teaching Kitchen at Lenox Hill Neighborhood House
- Visual and Performing Arts
- Volunteer Program
- Women's Mental Health Shelter at the Park Avenue Armory



*To find out more about what we do, to support our mission or to volunteer, please visit our website or call 212 744 5022.*

**lenoxhill.org**