



Haven House

Helping Lansing Area Families Help Themselves

121 Whitehills Dr. East Lansing, Mich. (517) 337-2731 HavenHouseEL.org

Mission:

Haven House's mission is to guide and support families who face homelessness on their paths to stable homes.

Services:

During their stay in our shelter, clients engage in our *housing first* approach, with a goal to move into permanent housing, within a sustainable budget, as quickly as possible. While in shelter, staff members meet daily with clients to discuss progress in finding permanent housing and provide advice in dealing with landlords and local agencies. Clients develop personal budgets that are realistic and goal plans that are productive.

Many volunteers help in the office, provide activities for children and families, prepare dinner, and handle many other tasks to assist clients and past families, and help the shelter run smoothly. Upon exiting, our clients receive an "exit package" filled with cleaning supplies and personal needs items.

Once families reach their new permanent home, our *Partners in Progress* (PIP) program provides follow-up care for up to a year. The PIP program assists families who have successfully reached housing. A staff member works with these clients to set realistic goals and monitor progress in employment, budgeting, arranging childcare, improving parenting skills, and connecting with the neighborhood and the community. In addition to shelter and housing services, clients receive access to food, crisis counseling, assistance with goal setting and referrals to other agencies as needed.

History:

Haven House has provided temporary shelter for homeless families since 1983. Over the years, the scope of programs and services has increased dramatically. In addition to shelter and re-housing services, numerous other resources are provided to homeless families. In 2017 Haven House began providing Diversion and Preventions services to help homeless families who call when the shelter is at capacity. Between fifty to one-hundred families are sheltered at Haven House each year.

Haven House Shelter Statistics FY (2024)

- Shelter nights provided: **7,170**
- Adults provided shelter: **96**
- Children provided shelter: **124**
- Families provided shelter: **64**
- Families in Partners in Progress program: **27**
- Children in Partners in Progress program: **66**
- Families in Outreach: **20**
- Children in Outreach: **34**
- Families in 23' Adopt-A-Family Christmas program: **31**
- Children in 23' Adopt-A-Family Christmas program: **69**
- Children in 24' Adopt-A-Child Back-to-School program: **35**

How is Haven House different?

Haven House accepts families typically turned away in the traditional shelter system: moms with teen sons, dads with kids, and two-parent families. Haven House is a program, not just a shelter, and the goal for each family is to permanently end homelessness. Haven House maintains the lowest recidivism rate of any local shelter.

We welcome volunteers for several roles, including serving on our Board of Directors.