



CATHOLIC COMMUNITY SERVICES
CATHOLIC HOUSING SERVICES
SERVING PEOPLE OF ALL BELIEFS



GRATITUDE REPORT *2021*

OUR GRATITUDE



*“The Lord hears the cry of the poor.
Blessed be the Lord.
Let the lowly hear and be glad:
The Lord listens to their pleas;
And to hearts broken, God is near
Who will hear the cry of the poor.”*
Psalm 34:6-7

Dear Friends,

On behalf of Archbishop Etienne and the boards of trustees of Catholic Community Services and Catholic Housing Services, I am pleased to share our 2021 Gratitude Report. With your faithful support, you have helped to hear the cries of thousands of men, women and children suffering the burdens of isolation, poverty and hope lost.

I often say that if you can imagine a need, our Catholic charities network is likely engaged in meeting that need through 180 programs that span western Washington from border to border. Programs that offer critical services to tens of thousands of neighbors annually, from infants to frail elders.

The visionary leadership of Michael Reichert, President of CCS/CHS, and his strong alliance of dedicated staff, volunteers, donors, parishes, service and government partners provides assurance of our stability and strength in this, our second century of service.

Your partnership in our mission, particularly in these many months of great distress, has provided the tangible, powerful means to answer Christ’s summons to hear the cries of the poor and help heal their suffering. Regardless of beliefs, we will continue to stand side by side with people and communities struggling in their journey from sorrow to hope.

With deepest gratitude and prayers for God’s blessings on those we serve and on all who join us in our sacred ministry.

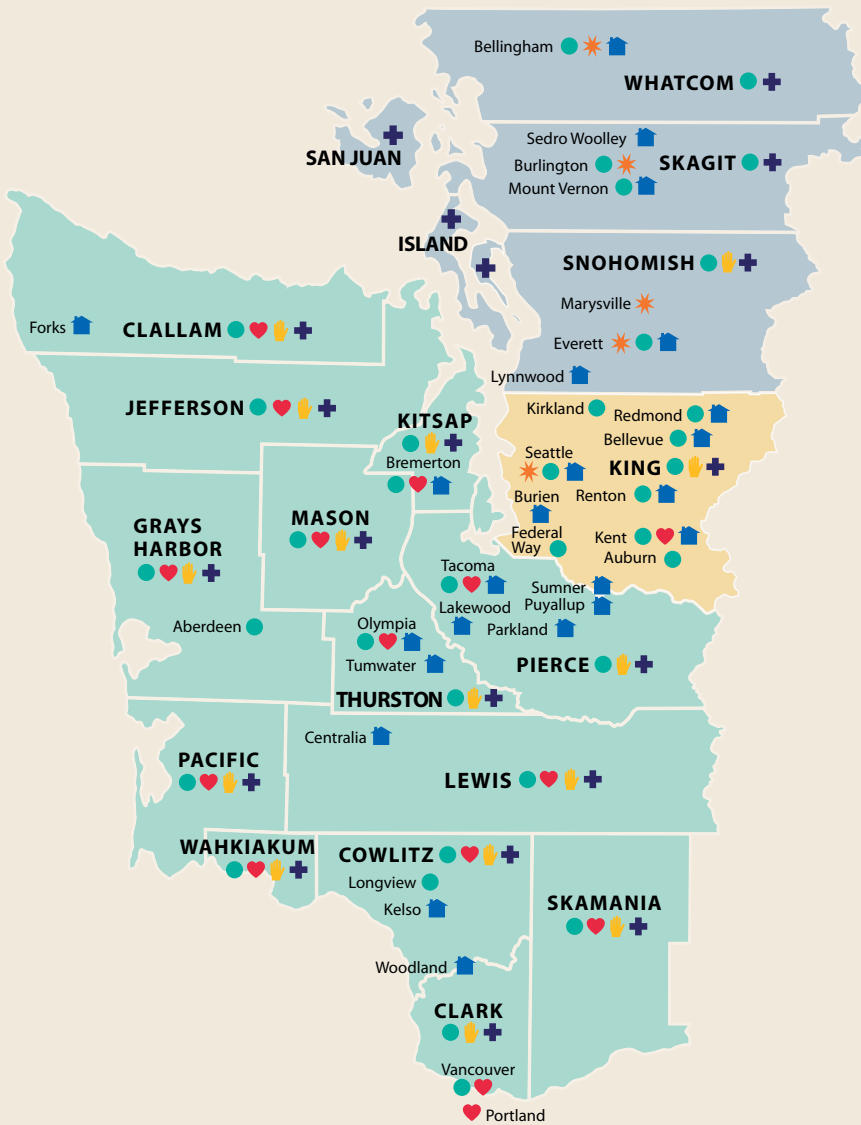
Yours in Christ,

Bradley R. Hagelin

Fr. Bradley R. Hagelin
Vicar for Catholic Charities



OUR PRESENCE



CCS/CHS provides over 180 programs to vulnerable individuals, families and communities. CCS is divided into three geographical regions in order to offer programs uniquely relevant to local needs:

- Northwest
- King County
- Southwest

SERVICES OFFERED AS OF SUMMER 2021

- ★ Addiction Treatment and Recovery Services
- Family Center/Services (available in every county)
- ♥ Family Behavioral Health System
- 🏠 Housing
- ✋ Volunteer Services
- + Long Term Care Services (available in every county)

FAMILY CENTERS

WHATCOM FAMILY CENTER

Serving Whatcom County
1133 Railroad Ave., Ste. 100
Bellingham, WA 98225-5054
360-676-2164

SKAGIT FAMILY CENTER

Serving Skagit County
614 Peterson Rd.
Burlington, WA 98233-2606
360-856-3054

SNOHOMISH COUNTY FAMILY CENTER

Serving Snohomish and Island Counties
1918 Everett Ave.
Everett, WA 98201-3607
425-257-2111 or 888-240-8572

KING COUNTY FAMILY CENTERS

Serving North, Central, East and South King County
100 23rd Ave. S
Seattle, WA 98144-2302
206-323-6336 or 800-499-5979

1229 W Smith St.
Kent, WA 98032-4317
253-854-0077

33505 13th Pl S.
Federal Way, WA 98003-6337
253-854-0077

11061 NE 2nd St.
Bellevue, WA 98004-5810
425-213-1963

PIERCE FAMILY CENTER

Serving Pierce County
1323 Yakima Ave.
Tacoma, WA 98405-4457
253-383-3697 or 800-372-3697

KITSAP FAMILY CENTER

Serving Kitsap, Jefferson and Callam Counties
250 S. Cambrian Ave.
Bremerton, WA 98312-4102
360-377-6136

GRAYS HARBOR FAMILY CENTER

Serving Grays Harbor and Pacific Counties
410 N "H" St.
Aberdeen, WA 98520-4011
360-637-8563 or 888-415-4015

THURSTON FAMILY CENTER

Serving Thurston, Lewis and Mason Counties
604 Devoe St. SE
Olympia, WA 98501-2034
360-753-3340 ext. 127

COLUMBIA RIVER FAMILY CENTER

Serving Clark, Skamania, Cowlitz and Wahkiakum Counties

CLARK AND SKAMANIA COUNTIES

3205 NE 78th St., Ste. 103
Vancouver, WA 98685
360-213-2431

COWLITZ AND WAHIAKUM COUNTIES

676 26th Ave.
Longview, WA 98632-1816
360-577-2200 or 844-851-9380

CATHOLIC HOUSING SERVICES

206-328-5731

FAMILY BEHAVIORAL HEALTH

800-566-9053

LONG TERM CARE

877-870-1582

CCS/CHS PROGRAMS



Throughout 2021, amid continued pandemic challenges, CCS and CHS offered help and hope to tens of thousands in care.

- Providing food, clothing and basic human needs to those who have lost employment
- Moving medically fragile shelter guests to motel rooms to ensure safe, secure services
- Delivering nutritious food across western Washington to those never before in need
- Opening additional emergency shelters to maintain social distancing
- Extending special assistance to farmworkers to remain safe and protected
- Offering therapy and recovery for families experiencing mental health emergencies
- Delivering nutritious meals and safe care assistance to isolated elders in the homes they love
- Furnishing personal protective equipment for health and hygiene
- Helping low income mothers and families with essentials such as diapers and food
- Aiding Veterans with housing, healthcare and transportation challenges
- Continuing to meet critical online counseling sessions

“I wanted to take a moment to let you know that Betty is doing a wonderful job of caring for my parents. She’s so very attentive, helpful, kind and patient, and best of all, she laughs easily and has a wonderful wit and sense of humor. We’re very blessed that she was sent to us. I try to let her know how much her help and care is appreciated... but I wanted you to know too. God’s blessings to you.”

A Grateful Daughter

SERVING WESTERN WASHINGTON

- Helping homeless children and their families move off the street and into secure housing
- Offering critical assistance to underserved communities of color



- Working in partnership with parishes to address pandemic and other needs
- Increasing drug and alcohol treatment related to pandemic isolation
- Arranging assistance for individuals and families facing eviction
- Training and job referral for entry level positions in social services
- And so much more!

“Five years ago my developmentally disabled son moved to a Catholic Housing Services apartment. I want you to know that at every turn my experience with staff and management has been outstanding. My son felt very secure there, enjoyed other tenants and learned to live independently in the best possible environment. My family is forever in your debt.”

An Appreciative Mother

OUR IMPACT SNAPSHOT

Throughout western Washington
4,138 CCS/CHS staff and 3,051 volunteers
served **77,243 men, women and children**



CHILDREN AND FAMILIES

13 REGIONAL FAMILY CENTERS located throughout western Washington offered an array of programs to **43,010** people, including emergency services, shelters, transitional and permanent housing, mental health and chemical dependency, as well as pregnancy support, case management and volunteer services.



AGING AND DISABLED

The **LONG TERM CARE SYSTEM** provided over **2,268,327** hours of in-home personal care to **12,186** individuals with ambulation, bathing, foot care, transferring, nurse delegated tasks, meal preparation, senior transportation, senior meal sites and “meals on wheels” for homebound seniors.



HOUSING AND SHELTER

CATHOLIC HOUSING SERVICES provided **4,757** individuals with permanent housing in one of **2,567** affordable housing units for single adults, veterans, families, seniors and people with special needs.

19 CCS shelters offered 312,550 emergency bed nights for single adults and families experiencing homelessness. **26** hotels/motels provided an additional **104,365** bed nights.

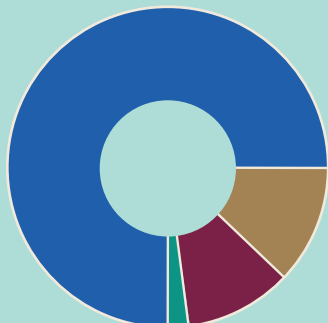


MENTAL HEALTH AND RECOVERY

FAMILY BEHAVIORAL HEALTH SYSTEM provided **206,251** hours of in-home behavioral health services to **17,290** children, youth and family members experiencing family conflict due to mental health issues.

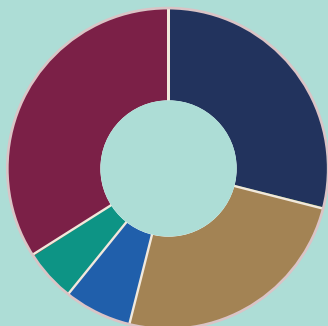
An additional **19,557** individuals accessed mental health services and **4,286** clients received addiction recovery counseling.

CCS/CHS AUDITED REPORT FY 2021*



TOTAL REVENUE **\$290,463,466**

GOVERNMENT FEES AND CONTRACTS 80.8%
 PRIVATE FEES FOR SERVICE 10.0%
 PUBLIC SUPPORT AND CONTRIBUTIONS 7.6%
 OTHER REVENUE 1.6%



TOTAL DISBURSEMENTS **\$290,463,466**

CHILDREN AND FAMILIES 35.9%
 AGING AND DISABLED 29.0%
 HOUSING AND SHELTER 24.1%
 ADMINISTRATION/FUNDRAISING/AWARENESS 6.2%
 CAPITAL AND RESERVES 4.8%

REVENUE:	CCS	CHS	Combined	%
Government Fees and Contracts	228,690,666	6,006,763	234,697,429	80.8%
Private Fees for Service	10,691,283	18,234,707	28,925,990	10.0%
Public Support/Contributions	19,846,060	2,336,832	22,182,892	7.6%
Other Revenue	4,130,376	526,779	4,657,155	1.6%
TOTAL REVENUE:	263,358,385	27,105,081	290,463,466	

DISBURSEMENTS:	CCS	CHS	Combined	%
Children and Families	104,115,508		104,115,508	35.9%
Aging and Disabled	84,333,699		84,333,699	29.0%
Housing and Shelter	46,776,532	23,139,900	69,916,432	24.1%
Administration/Fundraising/Awareness	15,720,005	2,353,865	18,073,870	6.2%
Capital Reserves	12,412,641	1,611,316	14,023,957	4.8%
TOTAL DISBURSEMENTS:	263,358,385	27,105,081	290,463,466	

Thank you!

Real impact is made each day when we come together to offer care and support to our neighbors in need.



3,051 volunteers provided **180,554** hours of service.

FISCAL NOTES

As good stewards of our resources, we are pleased to report that 94¢ of every dollar spent goes directly to benefit those in need. In addition to the 2021 Operating Budgets, CCS and CHS are the managing general partners or program managers for 20 affordable housing projects with a combined operating budget of \$9,456,422.



The Catholic Charities Foundation of Western Washington reported total assets of \$15 million as of June 30, 2021, that were invested for the benefit of CCS and CHS. For the year ending June 30, 2021, the Foundation made distributions of \$618,866 to CCS and CHS programs and services.

*As of June 30, 2021

OUR MISSION



WE BELIEVE...

In every child growing up in a safe, loving and nurturing environment.

In elders living in security and dignity.

In healthy family life being affirmed and supported in our communities.

In every person having the right to a safe, affordable place to call home.

In compassion, love and respect for all people, especially those who are poor and vulnerable.

In joining others to change the systems that oppress, discriminate or otherwise cause human suffering.

In employees and volunteers working in an environment that offers respect, teamwork and excellence.

In all these things for all people, whatever their color, whatever language they speak or however they worship.

JOIN US!

EMAIL: Sign up for CCS/CHS updates at ccsww.org/join-us

SOCIALS: Visit us @ccsww Facebook, Twitter and Instagram for more frequent updates

VOLUNTEER: Tutor youth, serve meals, help seniors and more at ccsww.org/volunteer

DONATE: Give online at ccsww.org/donate or by phone 1 (800) 499-5979 ext 5707

CONTACT US: 1 (800) 499-5979 Ext. 5707 or Development@ccsww.org



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