

A CENTURY of HOPE

CATHOLIC COMMUNITY SERVICES

CATHOLIC HOUSING SERVICES

SERVING PEOPLE OF ALL BELIEFS



ANNUAL
REPORT

2018

Dear Friends in Christ,

With trust in God's grace and guidance, we enter a new century of caring for Catholic Community Services and Catholic Housing Services. It was December, 1918, that Bishop Edward O'Dea saw a desperate need for the Church to extend the healing hand of the Lord Jesus to orphans and widows following World War I. Bishop O'Dea invited Catholic women to take up this cause for those in crisis, no matter their faith. A century later, we reflect with deep gratitude on those remarkable women who established the strong roots of the Catholic Charities network we know today.

From the beginning, the story of Catholic Community Services and Catholic Housing Services (CCS/CHS) is a story of hope, the hope we share with thousands in need in Western Washington. Throughout the decades, our response for help expanded to include every age from infants to elders and for nearly every human need. By the numbers, you will see in this report the extraordinary impact that CCS/CHS's mission has every year on the well-being of our neighbors in desperate need.

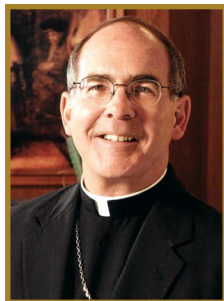
As CCS/CHS continues to listen to the challenging struggles of each individual in our sacred care - whether from homelessness, addiction, hunger, poverty, isolation or despair - our pledge to provide life changing help, healing, and hope remains steadfast.

Your continued partnership on this journey of mercy enriches the lives of thousands and graces us all with a deeper understanding of the true meaning of hope. On behalf of CCS/CHS's dedicated staff and Boards of Trustees, and especially the men, women and children at the heart of our outreach, we extend our heartfelt gratitude for your prayers, your service and your support. May Jesus Christ be praised in all we do!

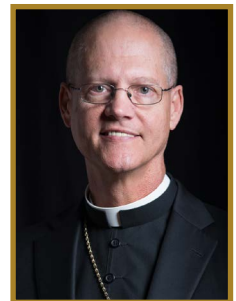
Sincerely in Christ,



J. Peter Sartain
Archbishop of Seattle



Paul D. Etienne
Coadjutor Archbishop of Seattle



Celebrating a Century of Hope

WE BELIEVE

...in every child growing up in a safe, loving and nurturing environment.

...in elders living in security and dignity.

...in healthy family life being affirmed and supported in our communities.

...in every person having the right to a safe, affordable place to call home.

...in compassion, love and respect for all people, especially those who are poor and vulnerable.

...in joining with others to change the systems which oppress, discriminate or otherwise cause human suffering.

...in employees and volunteers working in an environment which offers respect, teamwork and excellence.

...in all these things for all people, whatever their color, whatever language they speak or however they worship.



1918



2018



**175 Programs,
1 Mission -**

**A Mission of
Mercy**

3,394 CCS/CHS STAFF AND 7,519 VOLUNTEERS



Served **95,584** men, women and children throughout Western Washington.



Prepared more than **1.4 million meals** for children, families and seniors.



Provided **24,784** clients with **mental health and addiction recovery services**.

HOUSING AND SHELTER



CATHOLIC HOUSING SERVICES provided **7,385** individuals with permanent housing in one of our **2,253** affordable housing units for single adults, veterans, families, seniors and people with special needs.

27 shelters offered 290,992 emergency bed nights for single adults and families experiencing homelessness.

In total, **42,746** clients received housing assistance, including temporary shelter, transitional housing, rapid rehousing and permanent supportive housing.

CHILDREN AND FAMILIES



12 REGIONAL FAMILY CENTERS throughout Western Washington. CCS Family Centers offer adoption, pregnancy support, children's mental health and addiction recovery services, case management, information and referral, emergency services, shelter and transitional housing, volunteer services and more.

FAMILY BEHAVIORAL HEALTH SYSTEM provided an array of in-home behavioral health services to **16,450** children, youth and family members experiencing family conflict due to mental health issues.

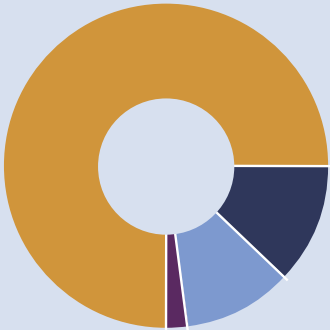
AGING AND DISABLED



The **LONG TERM CARE SYSTEM** provided **2.2 million hours** of in-home personal care, as well as outreach and case management, foot care, senior transportation, senior meal sites and "meals on wheels" for homebound seniors.

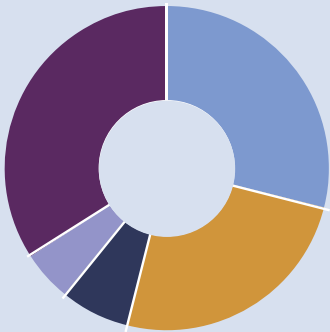
CCS/CHS OPERATING BUDGET

FISCAL YEAR 2017/2018*



TOTAL REVENUE **\$199,574,989**

GOVERNMENT FEES AND CONTRACTS 75%
PRIVATE FEES FOR SERVICE 12%
PUBLIC SUPPORT AND CONTRIBUTIONS 11%
OTHER REVENUE 2%



TOTAL DISBURSEMENTS **\$199,574,989**

AGING AND DISABLED 29%
CHILDREN AND FAMILIES 34%
HOUSING AND SHELTER 25%
ADMINISTRATION, FUNDRAISING & AWARENESS 7%
CAPITAL AND RESERVES 5%

REVENUE:	CCS	CHS	Combined	%
Government Fees and Contracts:	139,638,559	9,180,357	148,818,916	75%
Private Fees for Service:	14,233,547	10,365,399	24,598,946	12%
Public Support/Contributions:	19,069,312	2,720,525	21,789,837	11%
Other Revenue:	611,495	3,755,795	4,367,290	2%
TOTAL REVENUES:	\$173,552,913	\$26,022,076	\$199,574,989	100%

DISBURSEMENTS:	CCS	CHS	Combined	%
Children and Families:	67,456,346		67,456,346	34%
Aging and Disabled:	58,275,897		58,275,897	29%
Housing and Shelter:	29,876,766	19,300,743	49,177,509	25%
Administration, Fundraising & Awareness:	12,761,079	1,789,480	14,550,559	7%
Capital and Reserves:	5,182,825	4,931,853	10,114,678	5%
TOTAL DISBURSEMENTS:	\$173,552,913	\$26,022,076	\$199,574,989	100%

Thank you

Real impact is made each day when we come together to offer care and support to our neighbors in need.



7,519 volunteers provided **316,211** hours of service.

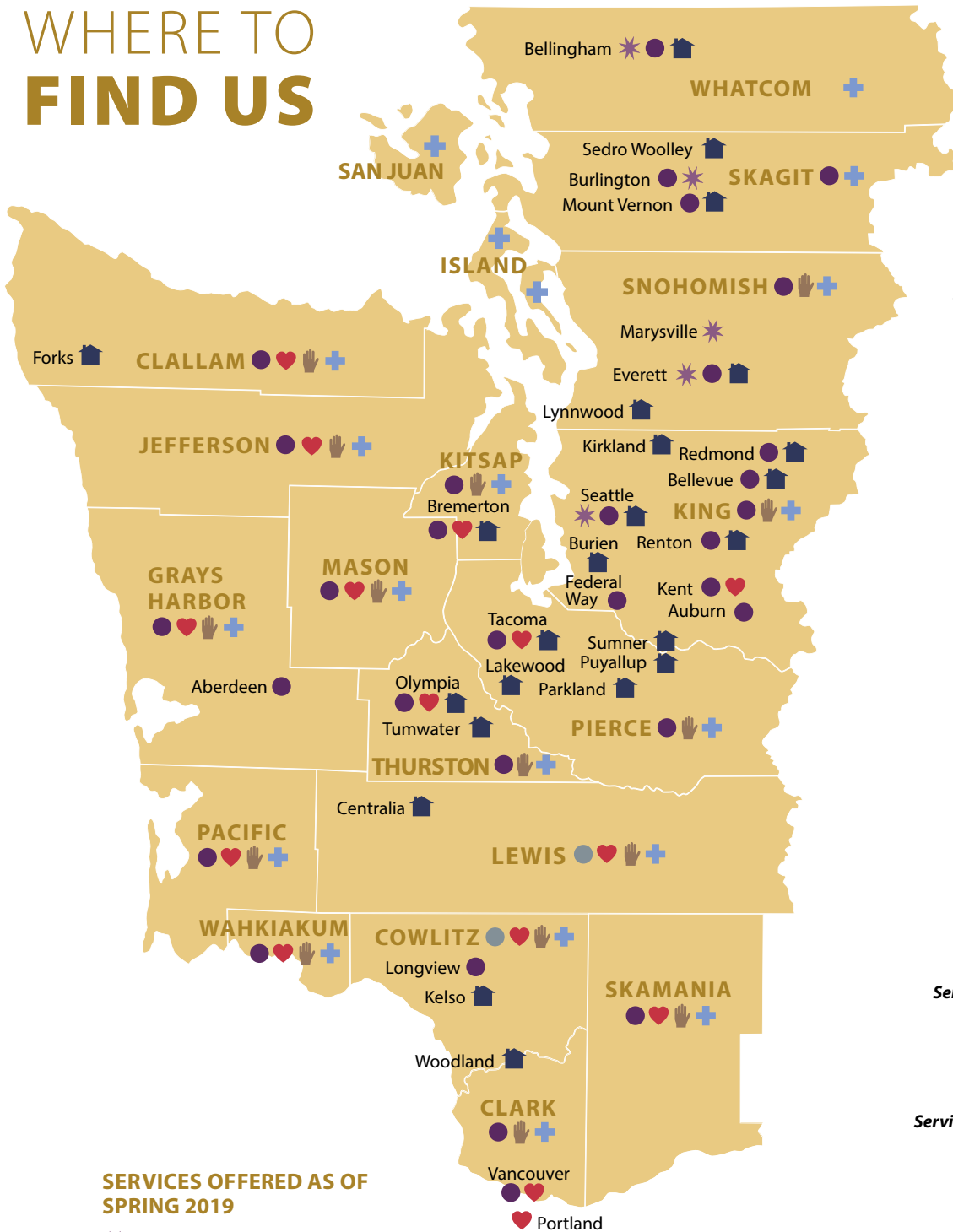
FISCAL NOTES

As good stewards of our resources, we are pleased to report that 92¢ of every dollar spent goes directly to benefit those in need. In addition to the 2018 Operating Budgets, CCS and CHS are the managing general partners or program managers for 26 affordable housing projects with a combined operating budget of \$10,856,307.

The Catholic Charities Foundation of Western Washington reported total assets of \$14 million as of June 30, 2018, that were invested for the benefit of CCS and CHS. For the year ending June 30, 2018, the Foundation made distributions of \$618,866 to CCS and CHS programs and services.

*AS OF JUNE 30, 2018

WHERE TO FIND US



SERVICES OFFERED AS OF SPRING 2019

- Addiction Treatment and Recovery Services**
- Family Center/Services**
(accessible in every county)
- Family Behavioral Health System**
- Housing**
- Volunteer Services**
- Long Term Care Services**
(available in every county)

CCSWW.ORG

@CatholicCommunitySvcs @ccsww

En Español: Para más información en programas y servicios que ofrece CCS visite ccsww.org.

WHATCOM FAMILY CENTER
Serving Whatcom County
1133 Railroad Ave., Ste. 100
Bellingham, WA 98225-5054
360-676-2164

SKAGIT FAMILY CENTER
Serving Skagit County
614 Peterson Rd.
Burlington, WA 98233-2606
360-856-3054

SNOHOMISH COUNTY FAMILY CENTER
Serving Snohomish and Island Counties
1918 Everett Ave.
Everett, WA 98201-3607
425-257-2111 or 888-240-8572

KING COUNTY FAMILY CENTERS
Serving North, Central, East and South King County
100 23rd Ave. S
Seattle, WA 98144-2302
206-323-6336 or 800-499-5979

1229 W Smith St.
Kent, WA 98032-4317
253-854-0077 or 800-722-3479

11061 NE 2nd St.
Bellevue, WA 98004-5810
425-213-1963

PIERCE FAMILY CENTER
Serving Pierce County
1323 Yakima Ave.
Tacoma, WA 98405-4457
253-383-3697 or 800-372-3697

KITSAP FAMILY CENTER
Serving Kitsap County
250 S. Cambrian Ave.
Bremerton, WA 98312-4102
360-377-6136

GRAYS HARBOR FAMILY CENTER
Serving Grays Harbor and Pacific Counties
410 N "H" St.
Aberdeen, WA 98520-4011
360-637-8563 or 888-415-4015

THURSTON FAMILY CENTER
Serving Thurston, Lewis and Mason Counties
604 Devoe St. SE
Olympia, WA 98501-2034
360-753-3340 ext. 127

COLUMBIA RIVER FAMILY CENTER
Serving Clark, Skamania, Cowlitz and Wahkiakum Counties

CLARK AND SKAMANIA COUNTIES
4809 NW Franklin St.
Vancouver, WA 98663
360-567-2211

COWLITZ AND WAHIAKUM COUNTIES
676 26th Ave.
Longview, WA 98632-1816
360-577-2200 or 844-851-9380

FAMILY BEHAVIORAL HEALTH
800-566-9053

LONG TERM CARE
877-870-1582

