



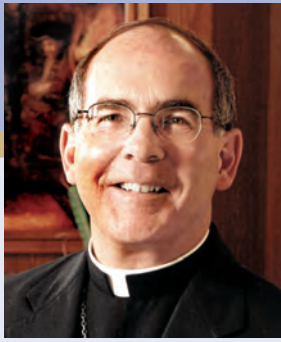
A N N U A L R E P O R T

# 2017

**REAL IMPACT, BECAUSE OF YOU**

A CENTURY of  
**HOPE**

CATHOLIC COMMUNITY SERVICES  
CATHOLIC HOUSING SERVICES  
SERVING PEOPLE OF ALL BELIEFS



## DEAR FRIENDS IN CHRIST,

As Catholic Community Services and Catholic Housing Services embark on a second Century of Hope, we are grateful for our deep roots in the Seattle Council of Catholic Women, who answered Bishop Edward O’Dea’s call to aid orphans and widows a century ago. Their zeal to live the Gospel in word and deed was the “mustard seed” that has grown into our extensive Catholic Charities network in Western Washington.

This report offers an impressive account of service and financial stewardship. More importantly, however, it reflects the Church’s faith-filled care for those who journey in poverty and despair. Every day, committed staff and coworkers remain true to the vision of our founders through life-changing works of mercy to house and shelter the homeless, feed the hungry, care for frail elders, and provide crucial support for families in crisis.

Your generosity makes it possible for Catholic Community Services and Catholic Housing Services to deliver essential, life-affirming services to our poorest and most vulnerable neighbors in Western Washington. On behalf of our staff, boards of trustees, and most especially all those we are privileged to serve, I thank you for your prayers and support as together we respond to Jesus’ call to put into action the good news of his kingdom.

Sincerely in Christ,

A handwritten signature in blue ink that reads "Most Rev. J. Peter Sartain". The signature is written in a cursive style.

Most Rev. J. Peter Sartain  
Archbishop of Seattle





## WE BELIEVE

- ...in every child growing up in a safe, loving and nurturing environment.
- ...in elders living in security and dignity.
- ...in healthy family life being affirmed and supported in our communities.
- ...in every person having the right to a safe, affordable place to call home.
- ...in compassion, love and respect for all people, especially those who are poor and vulnerable.
- ...in joining with others to change the systems which oppress, discriminate or otherwise cause human suffering.
- ...in employees and volunteers working in an environment which offers respect, teamwork and excellence.
- ...in all these things for all people, whatever their color, whatever language they speak or how ever they worship.

## THANK YOU

Real impact is made each day when we come together to offer care and support to our neighbors in need.

**3,636** STAFF PROVIDED SERVICES TO **98,967** MEN, WOMEN AND CHILDREN.

**9,011** VOLUNTEERS FROM ACROSS WESTERN WASHINGTON PROVIDED **335,711** HOURS OF SERVICE.



Catholic Housing Services and CCS operate 2,365 units of affordable housing that serve single adults, families, seniors and people with special needs.



The Family Behavioral Health System provides an array of mental health services and social supports to families with multiple and complex needs, and serious family conflict.



The Long Term Care System provides in-home personal care, outreach and case management, caregiver training, foot care, senior transportation, senior meal sites and “meals on wheels” for homebound seniors.



CCS Family Centers offer adoption, pregnancy support, children’s mental health, case management, information and referral, emergency services, shelters and transitional housing, mental health and chemical dependency services, a volunteer services program and more.

## SERVICE HIGHLIGHTS

**294,379** nights of emergency shelter provided

**1,517,175** meals prepared and served

**4,598** men, women and children in permanent housing

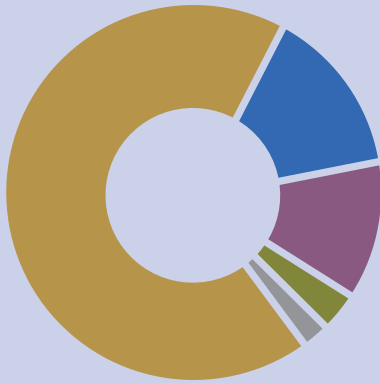
**22,172** clients accessed mental health/addiction services

**2 million** hours of home care services were provided

**12** regional family centers throughout Western Washington



# CCS/CHS OPERATING BUDGET FISCAL YEAR 2016/2017\*



**TOTAL REVENUE \$175,761,551**

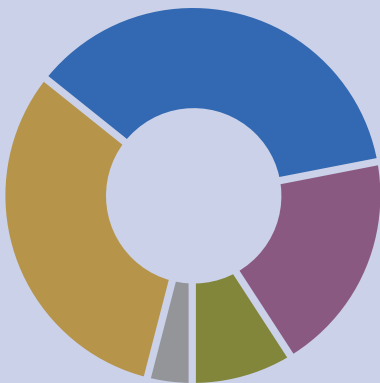
**GOVERNMENT FEES AND CONTRACTS 75.96%**

**PRIVATE FEES FOR SERVICE 12.96%**

**PUBLIC SUPPORT AND CONTRIBUTIONS 9.55%**

**OTHER REVENUE 0.92%**

**UNITED WAY 0.61%**



**TOTAL DISBURSEMENTS \$175,761,551**

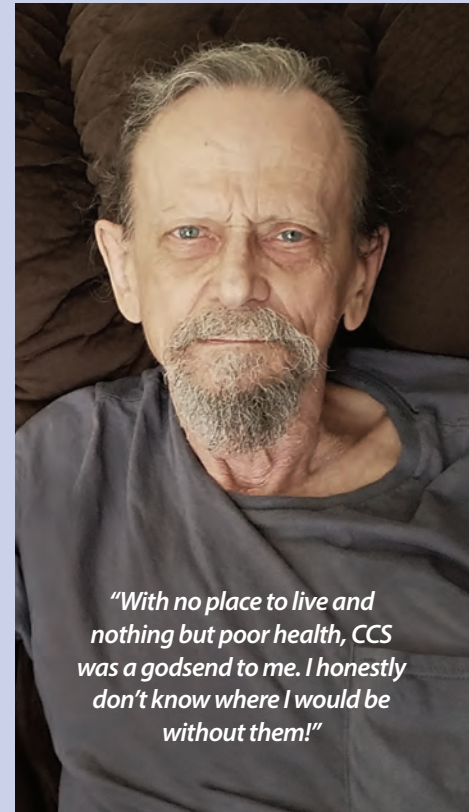
**AGING AND DISABLED 33.10%**

**CHILDREN AND FAMILIES 32.44%**

**HOUSING AND SHELTER 25.05%**

**ADMINISTRATION, FUNDRAISING & AWARENESS 8.17%**

**CAPITAL AND RESERVES 1.24%**



*"With no place to live and nothing but poor health, CCS was a godsend to me. I honestly don't know where I would be without them!"*

REVENUE	CCS	CHS	COMBINED	%
Government Fees and Contracts:	125,132,647	8,373,677	133,506,324	75.96%
Private Fees for Service:	13,980,705	8,809,320	22,790,025	12.96%
Public Support/Contributions:	14,895,525	1,884,513	16,780,038	9.55%
United Way:	976,773	94,452	1,071,225	0.61%
Other Revenue:	853,760	760,179	1,613,939	0.92%
<b>TOTAL REVENUES</b>	<b>155,839,410</b>	<b>19,922,141</b>	<b>175,761,551</b>	<b>100.00%</b>

DISBURSEMENTS	CCS	CHS	COMBINED	%
Aging and Disabled:	58,189,318		58,189,318	33.10%
Children and Families:	57,003,512		57,003,512	32.44%
Housing and Shelter:	25,374,336	18,653,467	44,027,803	25.05%
Administration, Fundraising and Awareness:	12,267,703	2,085,892	14,353,595	8.17%
Capital and Reserves:	3,004,541	< 817,218>	2,187,323	1.24%
<b>TOTAL DISBURSEMENTS</b>	<b>155,839,410</b>	<b>19,922,141</b>	<b>175,761,551</b>	<b>100.00%</b>

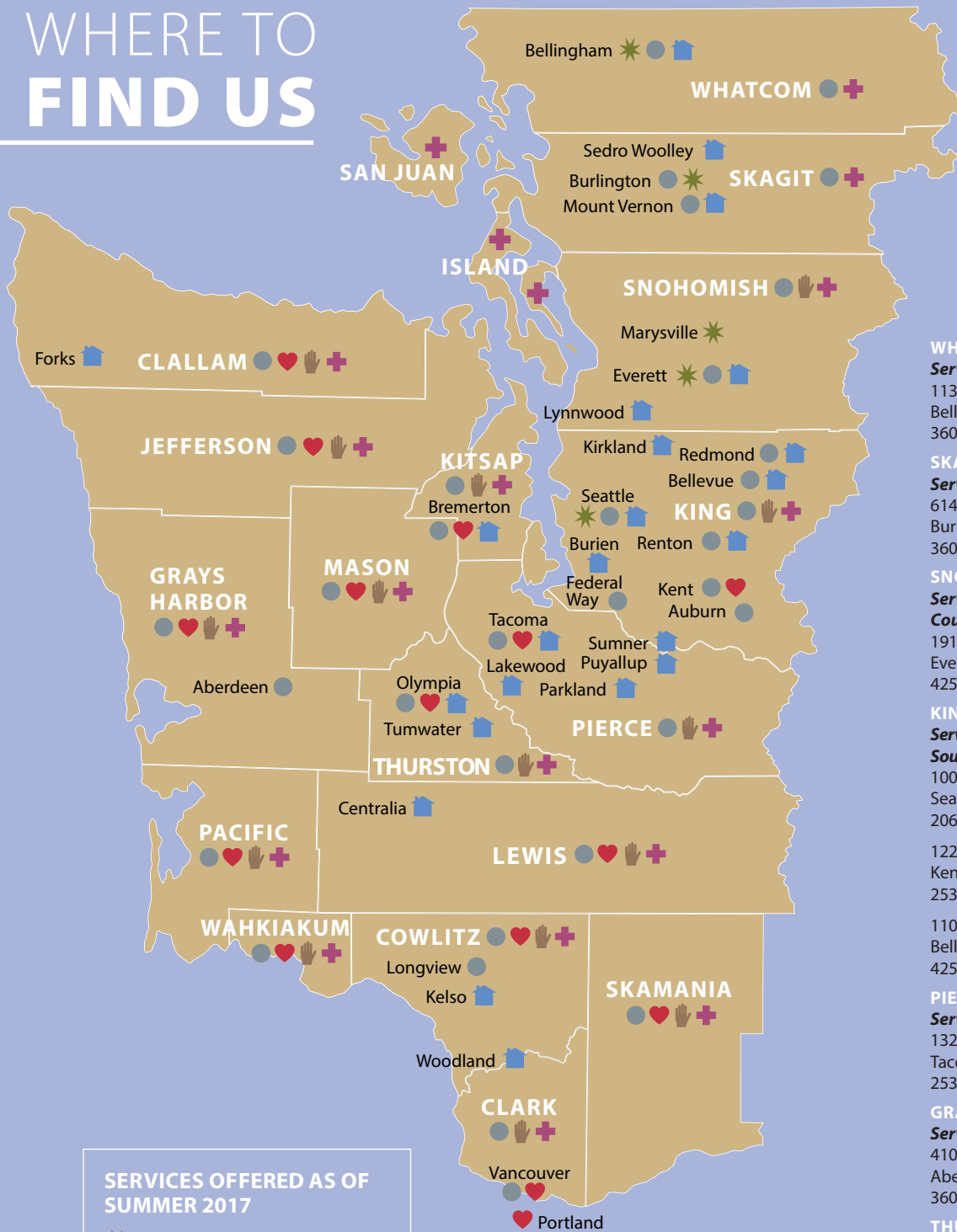
## FISCAL NOTES

As good stewards of our resources, we are pleased to report that 92¢ of every dollar spent goes directly to benefit those in need. In addition to the 2017 Operating Budgets, CCS and CHS are the managing general partners or program managers for 24 affordable housing projects with a combined operating budget of \$9,033,283.

The Catholic Charities Foundation of Western Washington reported total assets of \$14,262,612, as of June 30, 2017, that were invested for the benefit of CCS and CHS. For the year ending June 30, 2017, the Foundation distributed \$643,866 to CCS and CHS.

\* AS OF JULY 30, 2017




# WHERE TO FIND US



- WHATCOM FAMILY CENTER**  
**Serving Whatcom County**  
 1133 Railroad Ave., Ste. 100  
 Bellingham, WA 98225-5054  
 360-676-2164
- SKAGIT FAMILY CENTER**  
**Serving Skagit County**  
 614 Peterson Rd.  
 Burlington, WA 98233-2606  
 360-856-3054
- SNOHOMISH COUNTY FAMILY CENTER**  
**Serving Snohomish and Island Counties**  
 1918 Everett Ave.  
 Everett, WA 98201-3607  
 425-257-2111 or 888-240-8572
- KING COUNTY FAMILY CENTERS**  
**Serving North, Central, East and South King County**  
 100 23rd Ave. S  
 Seattle, WA 98144-2302  
 206-323-6336 or 800-499-5979  
 1229 W Smith St.  
 Kent, WA 98032-4317  
 253-854-0077 or 800-722-3479  
 11061 NE 2nd St.  
 Bellevue, WA 98004-5810  
 425-213-1963
- PIERCE FAMILY CENTER**  
**Serving Pierce County**  
 1323 Yakima Ave.  
 Tacoma, WA 98405-4457  
 253-383-3697 or 800-372-3697
- GRAYS HARBOR FAMILY CENTER**  
**Serving Grays Harbor and Pacific Counties**  
 410 N "H" St.  
 Aberdeen, WA 98520-4011  
 360-637-8563 or 888-415-4015
- THURSTON FAMILY CENTER**  
**Serving Thurston, Lewis and Mason Counties**  
 604 Devoe St. SE  
 Olympia, WA 98501-2034  
 360-753-3340
- COLUMBIA RIVER FAMILY CENTER**  
**Serving Clark, Skamania Counties**  
 9300 NE Oak View Dr., Ste. A  
 Vancouver, WA 98662-6157  
 360-567-2211
- COWLITZ AND WAHIAKIAKUM COUNTIES**  
 676 26th Ave.  
 Longview, WA 98632-1816  
 360-577-2200 or 844-851-9380

**SERVICES OFFERED AS OF SUMMER 2017**

-  **Addiction Treatment and Recovery Services**
-  **Family Center/Services**  
(accessible in every county)
-  **Family Behavioral Health System**
-  **Housing**
-  **Volunteer Services**
-  **Long Term Care Services**  
(available in every county)

ccsww.org  
 @CatholicCommunitySvcs   @ccsww  
 En Español: Para más información en programas y servicios que ofrece CCS visite ccsww.org.

**FAMILY BEHAVIORAL HEALTH**  
 800-566-9053  
**LONG TERM CARE**  
 877-870-1582