

ANNUAL  
REPORT

2016



CATHOLIC COMMUNITY SERVICES  
CATHOLIC HOUSING SERVICES  
OF WESTERN WASHINGTON





*“I want a Church which is poor and for the poor. They have much to teach us. . . . We need to let ourselves be evangelized by them.”*

—Pope Francis

## DEAR FRIENDS IN CHRIST,

*“Who is my neighbor?”* In a recent pastoral letter, I and my brother bishops of Washington State posed this query to all our people of faith. Together, we acknowledged that poverty has a human face, an individual life and story, and that “the poor” are not unknown to us—they are our brothers and sisters.

In each of them we recognize Christ himself. Our neighbors are the men, women and children who are hungry, homeless, with nowhere safe to rest their head; the child in foster care, the veteran in line for food at the local shelter, the elderly woman in need of help to stay in the home she desperately loves. Poverty is not a world away—it is next to us, in front of us, calling us to action.

I am pleased to share with you the 2016 Annual Report of Catholic Community Services and Catholic Housing Services of Western Washington (CCS/CHS), which details how, through the generosity of your gifts, time and resources, you responded as a neighbor to those in need, bringing hope and healing to more than 100,000 people throughout Western Washington.

Through your continued support of CCS/CHS, you answered the call of Christ to care for the poor and vulnerable. By doing so, we come into relationship with our neighbors. On behalf of the devoted staff and Boards of Trustees of CCS/CHS, thank you for seeing the face of Christ in our neighbors, for praying, and for taking action.

Sincerely in Christ,

A handwritten signature in blue ink that reads "J. Peter Sartain".

J. Peter Sartain  
Archbishop of Seattle



# WE BELIEVE

- ...in every child growing up in a safe, loving and nurturing environment.
- ...in elders living in security and dignity.
- ...in healthy family life being affirmed and supported in our communities.
- ...in every person having the right to a safe, affordable place to call home.
- ...in compassion, love and respect for all people especially those who are poor and vulnerable.
- ...in joining with others to change the systems which oppress, discriminate or otherwise cause human suffering.
- ...in employees and volunteers working in an environment which offers respect, teamwork and excellence.
- ...in all these things for all people, whatever their color, whatever language they speak or however they worship.



# OUR MISSION

Rooted in Catholic social teaching and the Gospel imperative, Catholic Community Services and Catholic Housing Services are outreach agencies of the Catholic Church in Western Washington, under the leadership of the Archbishop of Seattle and the Boards of Trustees. CCS and CHS answer the Gospel call to loving and compassionate service with particular concern for the sanctity of human life from conception to natural death and the dignity of the human person. Our employees and volunteers come from many faith traditions to serve and support poor and vulnerable people through the provision of quality, integrated services and housing. Our focus is on those individuals, children, families, and communities struggling with poverty and the effects of intolerance and racism. We actively join with others to work for justice.

**CCS Family Centers** offer adoption, pregnancy support, children's mental health, case management, information and referral, emergency services, shelters and transitional housing, mental health and chemical dependency services, a volunteer services program and more.

The **Long Term Care System** provides in-home personal care, outreach and case management, caregiver training, foot care, senior transportation, senior meal sites and "meals on wheels" for homebound seniors.

The **Family Behavioral Health System** provides an array of mental health services and social supports to families with multiple and complex needs, and serious family conflict.

**Catholic Housing Services** and CCS operate 2,422 units of affordable housing that serve single adults, families, seniors and people with special needs.

## thank you

IN **2016**



**12**

**REGIONAL FAMILY CENTERS**

located throughout Western Washington



**FAMILY BEHAVIORAL HEALTH SYSTEM**

**11,015** CLIENTS

were served in a family context



**CATHOLIC HOUSING SERVICES**

**4,727** CLIENTS received permanent housing



**LONG TERM CARE SYSTEM**

**1.96**

**MILLION HOURS** of in-home care services were provided

**10,000+** VOLUNTEERS from across Western Washington helped serve our neighbors in need





## CCS/CHS OPERATING BUDGET FISCAL YEAR 2015/2016\*

### TOTAL REVENUE \$161,037,069

GOVERNMENT FEES AND CONTRACTS	75.64%
PRIVATE FEES FOR SERVICE	12.79%
PUBLIC SUPPORT AND CONTRIBUTIONS	9.94%
UNITED WAY	.83%
OTHER REVENUE	.80%



### TOTAL DISBURSEMENTS \$161,037,069

AGING AND DISABLED	33.00%
CHILDREN AND FAMILIES	32.92%
HOUSING AND SHELTER	26.06%
ADMINISTRATION, FUNDRAISING AND AWARENESS	8.00%
CAPITAL AND RESERVES	0.02%



REVENUE:	CCS	CHS	Combined	% of Revenue
Government Fees and Contracts:	113,523,405	8,286,155	121,809,560	75.64%
Private Fees for Service:	11,912,661	8,680,450	20,593,111	12.79%
Public Support/Contributions:	14,236,288	1,770,754	16,007,042	9.94%
United Way:	1,184,671	158,599	1,343,270	.83%
Other Revenue:	908,885	375,201	1,284,086	.80%
<b>TOTAL REVENUES:</b>	<b>141,765,910</b>	<b>19,271,159</b>	<b>161,037,069</b>	<b>100.00%</b>

### DISBURSEMENTS:

Aging and Disabled:	53,141,674		53,141,674	33.00%
Children and Families:	53,003,222		53,003,222	32.92%
Housing and Shelter:	24,879,321	17,091,396	41,970,717	26.06%
Administration, Fundraising & Awareness:	11,294,154	1,592,765	12,886,919	8.00%
Capital and Reserves:	(552,461)	586,998	34,537	0.02%
<b>TOTAL DISBURSEMENTS:</b>	<b>141,765,910</b>	<b>19,271,159</b>	<b>161,037,069</b>	<b>100.00%</b>

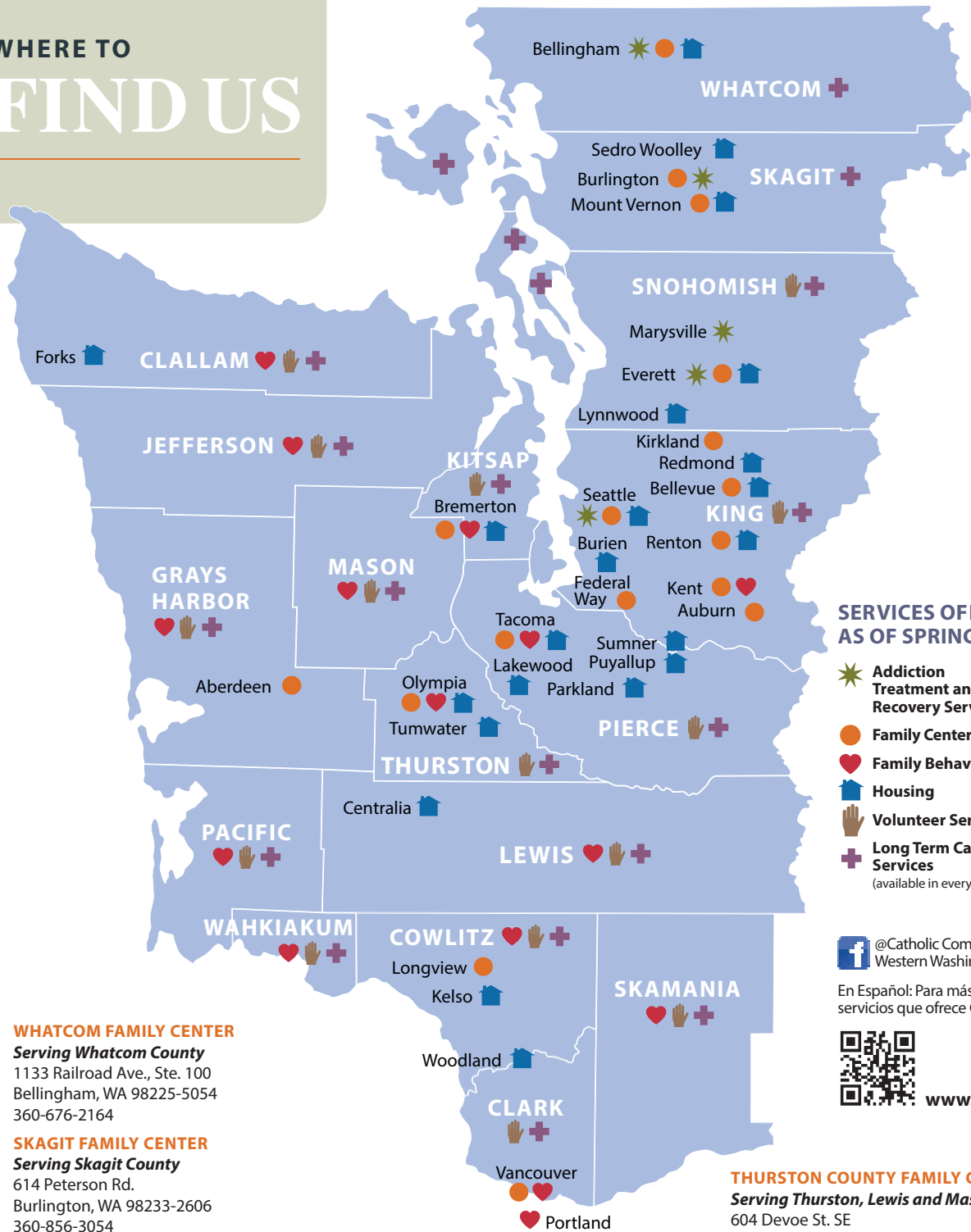
### FISCAL NOTES

As good stewards of our resources, we are pleased to report that 92¢ of every dollar spent goes directly to those in need. In addition to the 2016 Operating Budgets, CCS and CHS are the managing general partners or program managers for 24 affordable housing projects with a combined operating budget of \$8,867,904.

The Catholic Charities Foundation of Western Washington reported total assets of \$14 million, as of June 30, 2016, that were invested for the benefit of CCS and CHS. For the year ending June 30, 2016, the Foundation distributed \$650,000 to CCS and CHS.

\* AS OF JUNE 30, 2016

# WHERE TO FIND US



## SERVICES OFFERED AS OF SPRING 2016

- Addiction Treatment and Recovery Services**
- Family Center/Services**
- Family Behavioral Health System**
- Housing**
- Volunteer Services**
- Long Term Care Services**  
(available in every county)

@Catholic Community Services of Western Washington

En Español: Para más información en programas y servicios que ofrece CCS visite [www.ccsww.org](http://www.ccsww.org).



[www.ccsww.org](http://www.ccsww.org)

### WHATCOM FAMILY CENTER

**Serving Whatcom County**  
1133 Railroad Ave., Ste. 100  
Bellingham, WA 98225-5054  
360-676-2164

### SKAGIT FAMILY CENTER

**Serving Skagit County**  
614 Peterson Rd.  
Burlington, WA 98233-2606  
360-856-3054

### SNOHOMISH COUNTY FAMILY CENTER

**Serving Snohomish and Island Counties**  
1918 Everett Ave.  
Everett, WA 98201-3607  
425-257-2111 or 888-240-8572

### KING COUNTY FAMILY CENTERS

**Serving North, Central, East and South King County**  
100 23rd Ave. S  
Seattle, WA 98144-2302  
206-323-6336 or 800-499-5979  
1229 W Smith St.  
Kent, WA 98032-4317  
253-854-0077 or 800-722-3479  
11061 NE 2nd St.  
Bellevue, WA 98004-5810  
425-213-1963

### TAHOMA FAMILY CENTER

**Serving Pierce County**  
1323 Yakima Ave.  
Tacoma, WA 98405-4457  
253-383-3697 or 800-372-3697

### KITSAP FAMILY CENTER

**Serving Kitsap, Clallam and Jefferson Counties**  
645 4th St., Ste. 202A  
Bremerton, WA 98337-1402  
360-377-6136

### GRAYS HARBOR FAMILY CENTER

**Serving Grays Harbor and Pacific Counties**  
410 N "H" St.  
Aberdeen, WA 98520-4011  
360-637-8563 or 888-415-4015

### THURSTON COUNTY FAMILY CENTER

**Serving Thurston, Lewis and Mason Counties**  
604 Devoe St. SE  
Olympia, WA 98501-2034  
360-753-3340

### COLUMBIA RIVER FAMILY CENTER

**Serving Clark, Skamania, Cowlitz and Wahkiakum Counties**  
**CLARK AND SKAMANIA COUNTIES**  
9300 NE Oak View Dr., Ste. A  
Vancouver, WA 98662-6157  
360-567-2211

### COWLITZ AND WAHIAKUM COUNTIES

676 26th Ave.  
Longview, WA 98632-1816  
360-577-2200 or 888-649-6734

### FAMILY BEHAVIORAL HEALTH

800-566-9053

### LONG TERM CARE

877-870-1582

