



# 2015

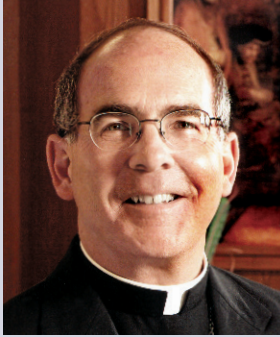
A N N U A L   R E P O R T



**CATHOLIC COMMUNITY SERVICES**  
**CATHOLIC HOUSING SERVICES**  
OF WESTERN WASHINGTON



*"May the Father's merciful gaze touch and help us...  
to commit ourselves together to a 'revolution of tenderness.'  
This is a challenge for you: bring about a revolution of tenderness...  
It is beautiful to be his missionary disciples who console,  
enlighten, soothe, set free and guide."  
—Pope Francis*



### *Dear Friends in Christ,*

I am honored to share with you the 2015 Annual Report of Catholic Community Services and Catholic Housing Services of Western Washington (CCS/CHS). Your prayers and gifts have answered Christ's sacred call to be his light and love. You made possible countless works of compassion and mercy bringing tangible hope and healing to so many worn down by poverty, hunger, suffering, and injustice.

Through the generosity of tens of thousands of supporters and over 12,000 volunteers, hope was spread to more than 111,000 poor and vulnerable men, women and children served last year.

Together, because of your commitment and fidelity to these essential ministries:

- We opened doors to warm, safe shelter and permanent housing.
- We nourished and clothed hungry children and families.
- We provided recovery care to those suffering harsh addiction and mental illness.
- We tutored struggling youth to achieve better scholastic outcomes and brighter futures.
- We helped low income elders remain independent in the homes they cherish.
- We raised our voices to advocate and stand in solidarity with the voiceless.

On behalf of the dedicated staff and the CCS/CHS Boards of Trustees, thank you for your continued support. Your generosity strengthened the "revolution of tenderness" for the children, families and elders that we are blessed to serve.

Sincerely in Christ,

A handwritten signature in blue ink that reads "J. Peter Sartain".

Most Rev. J. Peter Sartain  
Archbishop of Seattle







# WE *BELIEVE*

- ...in every child growing up in a safe, loving and nurturing environment.
- ...in elders living in security and dignity.
- ...in healthy family life being affirmed and supported in our communities.
- ...in every person having the right to a safe, affordable place to call home.
- ...in compassion, love and respect for all people especially those who are poor and vulnerable.
- ...in joining with others to change the systems which oppress, discriminate or otherwise cause human suffering.
- ...in employees and volunteers working in an environment which offers respect, teamwork and excellence.
- ...in all these things for all people, whatever their color, whatever language they speak or however they worship.

# THANK YOU

To the tens of thousands of donors and more than 12,000 volunteers from across western Washington who generously help feed the hungry, provide housing and shelter to families and individuals, help children find security, assist elders in remaining in their homes, and provide essential services to those most in need.





# OUR MISSION

Rooted in Catholic social teaching and the Gospel imperative, Catholic Community Services and Catholic Housing Services are outreach agencies of the Catholic Church in western Washington, under the leadership of the Archbishop of Seattle and the Boards of Trustees. CCS and CHS answer the Gospel call to loving and compassionate service with particular concern for the sanctity of human life from conception to natural death and the dignity of the human person. Our employees and volunteers come from many faith traditions to serve and support poor and vulnerable people through the provision of quality, integrated services and housing. Our focus is on those individuals, children, families, and communities struggling with poverty and the effects of intolerance and racism. We actively join with others to work for justice.

**CCS Family Centers** offer adoption, pregnancy support, children's mental health, case management, information and referral, emergency services, shelters and transitional housing, mental health and chemical dependency services, a volunteer services program and more.

**12** regional Family Centers located throughout western Washington

The **Family Behavioral Health System** provides an array of mental health services and social supports to families with multiple and complex needs, and serious family conflict.

**Over 18,918** clients served in a family context

The **Long Term Care System** provides in-home personal care, outreach and case management, caregiver training, foot care, senior transportation, senior meal sites and "meals on wheels" for homebound seniors.

**1.96** million hours of in-home care services provided

**Catholic Housing Services** and CCS operate 2,361 units of affordable housing that serve single adults, families, seniors and people with special needs.

**Over 7,205** clients received permanent housing



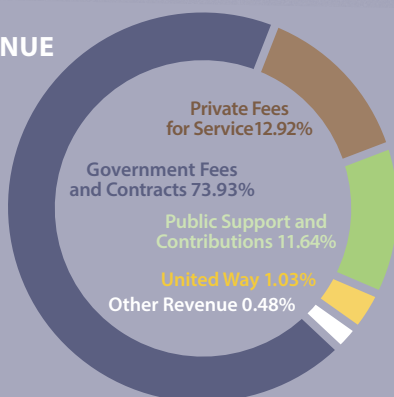


# CCS/CHS OPERATING BUDGETS

*FISCAL YEAR 2014/2015\**

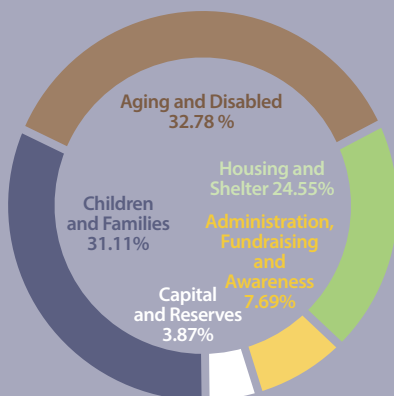
## TOTAL REVENUE

\$151,297,782



## TOTAL DISBURSEMENTS

\$151,297,782



REVENUE:	CCS	CHS	Combined	% of Revenue
Private Fees for Service:	12,314,936	7,229,784	19,544,720	12.92%
Public Support/Contributions:	16,160,454	1,447,063	17,607,517	11.64%
United Way:	1,345,805	219,627	1,565,432	1.03%
Government Fees and Contracts:	104,002,614	7,848,482	111,851,096	73.93%
Other Revenue:	203,487	525,530	729,017	0.48%
<b>TOTAL REVENUES:</b>	<b>134,027,296</b>	<b>17,270,486</b>	<b>151,297,782</b>	<b>100.00%</b>
<b>DISBURSEMENTS:</b>				
Aging and Disabled:	49,601,387		49,601,387	32.78%
Housing and Shelter:	21,042,716	16,107,059	37,149,775	24.55%
Administration, Fundraising & Awareness:	10,041,175	1,600,426	11,641,601	7.69%
Capital and Reserves:	6,295,448	(436,999)	5,858,449	3.87%
Children and Families:	47,046,570		47,046,570	31.11%
<b>TOTAL DISBURSEMENTS:</b>	<b>134,027,296</b>	<b>17,270,486</b>	<b>151,297,782</b>	<b>100.00%</b>

## FISCAL NOTES

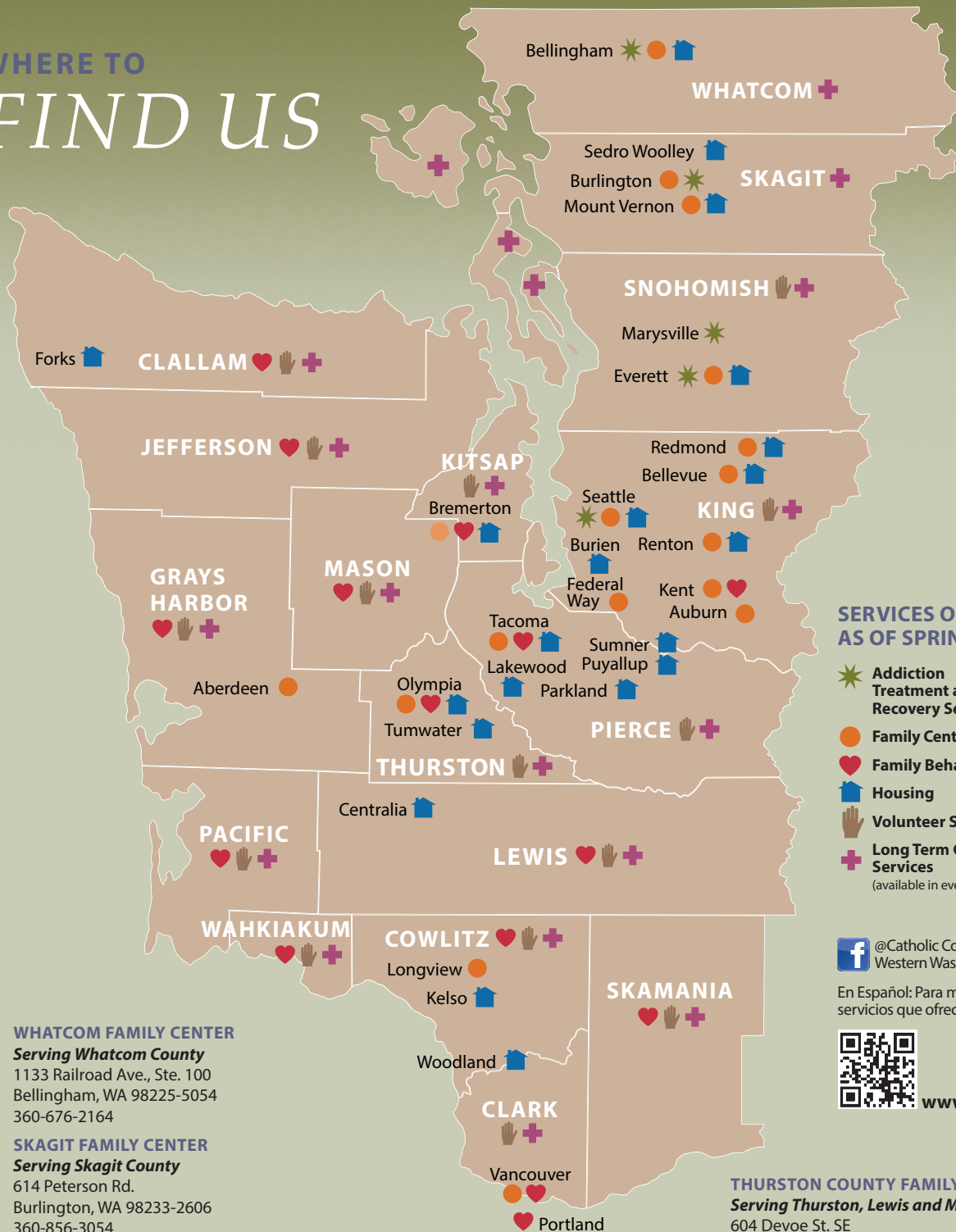
As good stewards of our resources, we are pleased to report that 92¢ of every dollar spent goes directly to those in need. In addition to the 2015 Operating Budgets, CCS and CHS are the managing general partners or program managers for 27 affordable housing projects with a combined operating budget of \$9,483,787.

The Catholic Charities Foundation of Western Washington reported total assets of \$14 million, as of June 30, 2015, that were invested for the benefit of CCS and CHS programs and services. For the year ending June 30, 2015, the Foundation distributed \$675,000 to CCS and CHS programs and services.

\* AS OF JUNE 30, 2015



# WHERE TO FIND US



## SERVICES OFFERED AS OF SPRING 2015

- Addiction Treatment and Recovery Services**
- Family Center/Services**
- Family Behavioral Health System**
- Housing**
- Volunteer Services**
- Long Term Care Services**  
(available in every county)

@Catholic Community Services of Western Washington

En Español: Para más información en programas y servicios que ofrece CCS visite [www.ccsww.org](http://www.ccsww.org).



[www.ccsww.org](http://www.ccsww.org)

### WHATCOM FAMILY CENTER

**Serving Whatcom County**  
1133 Railroad Ave., Ste. 100  
Bellingham, WA 98225-5054  
360-676-2164

### SKAGIT FAMILY CENTER

**Serving Skagit County**  
614 Peterson Rd.  
Burlington, WA 98233-2606  
360-856-3054

### SNOHOMISH COUNTY FAMILY CENTER

**Serving Snohomish and Island Counties**  
1918 Everett Ave.  
Everett, WA 98201-3607  
425-257-2111 or 888-240-8572

### KING COUNTY FAMILY CENTERS

**Serving North, Central, East and South King County**  
100 23rd Ave. S  
Seattle, WA 98144-2302  
206-323-6336 or 800-499-5979  
1229 W Smith St.  
Kent, WA 98032-4317  
253-854-0077 or 800-722-3479  
11061 NE 2nd St.  
Bellevue, WA 98004-5810  
425-213-1963

### TAHOMA FAMILY CENTER

**Serving Pierce County**  
1323 Yakima Ave.  
Tacoma, WA 98405-4457  
253-383-3697 or 800-372-3697

### KITSAP FAMILY CENTER

**Serving Kitsap, Clallam and Jefferson Counties**  
645 4th St., Ste. 202A  
Bremerton, WA 98337-1402  
866-246-3642

### GRAYS HARBOR FAMILY CENTER

**Serving Grays Harbor and Pacific Counties**  
410 N "H" St.  
Aberdeen, WA 98520-4011  
360-637-8563 or 888-415-4015

### THURSTON COUNTY FAMILY CENTER

**Serving Thurston, Lewis and Mason Counties**  
604 Devoe St. SE  
Olympia, WA 98501-2034  
360-753-3340

### COLUMBIA RIVER FAMILY CENTER

**Serving Clark, Skamania, Cowlitz and Wahkiakum Counties**  
**CLARK AND SKAMANIA COUNTIES**  
9300 NE Oak View Dr., Ste. A  
Vancouver, WA 98662-6157  
360-567-2211

### COWLITZ AND WAHKIAKUM COUNTIES

676 26th Ave.  
Longview, WA 98632-1816  
360-577-2200 or 888-649-6734

### FAMILY BEHAVIORAL HEALTH

800-566-9053

### LONG TERM CARE

877-870-1582